



# VOLUNTEERS ARE EVERYWHERE FOR THE BURN PATIENTS AND THEIR FAMILIES

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“Come over please, Nursing attendants, the milk tea is ready for you. Please bring over your cups please.” “If you would like other drinks, just tell me, I can bring from the Jing Si Hall next door.”

A week after the water park explosion, in the busy hospital filled with victims from the disaster, “Yi-de” moms prepared drinks for those whose jobs would be challenging in the next coming days and months. Near lunch hour, they came out with a variety of delicious meals including fruits, frying noodles, and pot stickers. Those nutritious hot meals are different every day for the sake of replenishing body vitamins.

Inside the burn victims area, a volunteer reminds visitors to done the victims protective garments, completed with shower cap and shoes cover, and the hand



cleansing germs killer. Thanks to the volunteers making sure the important steps are carried out for the more than a hundred daily visitors.

Outside the intensive care unit, volunteers are divided into two groups. The outer group works with social workers to accompany victims' families. The supply food and drinks to the waiting family members. The inner group works with multimedia team and nursing personnel to support patients and families. They are further divided into four groups. One group is busing helping patients with difficulties moving, and feeding themselves. Another group helps connect patients with their families at the waiting room through video conferencing via iPad. Every exchange is filled with tears and laughters since reunion with loved ones is the most unforgettable moments.

The sudden water park incident was historic to the medical staff in terms of challenges and scale. We are lucky to have the support of Tzu Chi and the volunteers, including Yi-de parents, who take care of our daily lives, and more importantly, accompanying the patients till they recover.